



Fischer 360° Support

The All-Round Carefree Package for your Measuring Instruments

GET COMPLETE MEASUREMENT EXPERTISE FROM ONE SOURCE: 100 % PERFORMANCE, COMPETENCE, AND RELIABILITY

We attach as much importance to comprehensive and professional service as to the product quality itself. The Fischer 360° support covers what you need for professional quality management. We offer you precisely those services that are a prerequisite for permanently correct and reliable measurements.

Buying a first-class measuring instrument for coating thickness measurement, material analysis, or nanoindentation is the basis for precise, consistent measurements – but neither the beginning nor the end. Initially, with qualified advice from experts, you have to verify which measuring device is the perfect solution for your measuring task. If the measuring task is feasible, and the measuring device has been set up professionally, there are more essential things to consider. It is the only way to ensure that you receive precise and accurate measurement results in the long run – and that your quality management works smoothly and optimally.

Below, you see what's behind the specific points.



Selecting a suitable measurement instrument

No offer without qualified consulting! As part of a detailed requirements analysis, our sales colleagues determine the ideal measuring instrument for your measurement task.



Investigation, creation & installation of measurement tasks

And that's the solution! In our company's application laboratory, we carry out a feasibility study of your measuring task and translate it for the appropriate device. Benefit from our new offer: in a 14-day testing phase, you can check out if the measuring device satisfies your needs.

Professional Setup

Ready-to-use: that's the way you get our measuring instruments! Your new device is set up as you need it and taken into operation by service experts.



Product Training for Employees

That everyone knows what is essential in coating thickness measurement, XRF material analysis, or nanoindentation! During the individual product training, the employees learn how to get the most out of the measuring device – so the measurement results become comparable, reproducible, correct!

Measurement applications calibration with certified standards

The prerequisite for always correct and precise measurements! Using ISO/IEC 17025-certified Fischer calibration standards, you benefit from reliable quality testing, high measurement accuracy, low measurement uncertainty, and traceable measurement results. Fischer makes it possible: have your workpiece certified as a reference sample.

Routine recertification with the latest standards

For optimal quality management! Make sure that you continuously measure precisely with your calibration standards and pass every audit.



Regular Monitoring of the Measurement Equipment

To document the faultless functioning of your measuring instrument! Use this program to check that the device works as it should.

Maintenance & Service Contracts

First-class measuring instruments require the first-class service! Regular inspection and maintenance ensure the long-term functioning of XRF spectrometers and measuring devices for nanoindentation and scratch testing. Choose between different inspection agreements the perfect service solution.

Quick Fischer Service Support

Short reaction time, qualified telephone consultation, immediate damage identification, prompt repair! Thanks to locations all over Germany, our experienced service engineers are quickly at your site.



Loan and rental equipment

No fear of downtime! During more complex repairs, we provide an equivalent measuring instrument.

Fischer Service Promise

Get fully comprehensive know-how in coating thickness measurement, material analysis, nanoindentation, and scratch testing. Concentrate on your core competence – we take care of the rest!

Find your right contact person directly here!



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- We are closer to the customer
 - Locations in Sindelfingen, Düsseldorf and Berlin
 - Well-trained and competent team of service technicians
 - Short travel distances
- Telephone hotline with fast feedback and online diagnoses



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Our experienced staff will be happy to advise you locally and in your national language.
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